

PRODUCT DETAILS

WHAT TYPE OF DATA DOES e-BRIDGE® GLOBAL PRINT STORE?

As a multi-tenant, cloud-based application, e-BRIDGE® Global Print's servers are hosted on the Microsoft® Azure® platform and Amazon Web Services™ storage. Customer data is processed by these servers, and in many cases, user print data is stored on these servers.

User data: When users are created, their account information is stored in the e-BRIDGE® Global Print server in the cloud. This information includes the email, PIN, and other identifying fields. Wherever possible, this data is hashed and salted for protection. Please note that user password is not stored in the e-BRIDGE® Global Print server because authentication is done via identity provider.

Usage data: e-BRIDGE® Global Print can track device events in CloudMDS mode. In this mode, all device activities are tracked and sent to the e-BRIDGE® Global Print cloud server. These activities include where, when, and what a user did at the MFP.

Device data: Each device that is configured with e-BRIDGE® Global Print has a corresponding record in e-BRIDGE® Global Print database and is programmatically associated with the customer the device belongs to. Information about the device, such as name, serial number, and model, are stored in the e-BRIDGE® Global Print cloud.

Print jobs: When you submit a print job to the print queue, it is uploaded directly to Toshiba's cloud. The job stays in the cloud until the user releases it at the MFP or deletes it by logging into the portal. If a job is not printed within 72 hours, it is deleted automatically.