



Managed IT Services

In today's ever-changing business environment, your technical staff can often be spread too thin with the day-to-day responsibilities involved in managing your IT infrastructure. Businesses are frequently challenged in keeping pace with rapid advancements in technology. Newer technologies make IT management much more complex and require additional resources to effectively manage and support today's mission critical IT infrastructure. Managed IT Services from Toshiba allow you to concentrate on the core of your business instead of investing cash and resources to build and maintain a high performance network infrastructure. The end result is that your existing IT resources are empowered to focus on strategic initiatives and business objectives so you can optimize growth and profitability.

With Toshiba Managed IT Services, our highly skilled team can relieve you of the burden of managing, maintaining, and optimizing today's sophisticated, integrated multi-vendor and multi-platform environments. Our solutions are designed to address the requirements for effective monitoring and management of your IT infrastructure

Toshiba Managed IT Services will monitor and report on critical components that include physical and virtual environments as well as common applications and networking infrastructure equipment such as routers, switches, and more.

Our services include:

- Desktop, Workstation, & Network Maintenance/Support
- Remote & On-site Support
- System Health Monitoring, Reporting, & Remediation
- Firmware & Software Updates
- Malware Cleanup/Removal
- Design & Build Services
- Technical Projects
- IT Staff Augmentation
- Quarterly System Reviews
- And more...

Let us take the worry out of IT, while you focus on strategic initiatives and business growth.

Deploy Toshiba's Managed IT Services today.

Minor issues can often be the first signs of much larger setbacks or potential problems that need to be addressed before they negatively impact your business. Our mission is to recognize these issues before they become major concerns and address them before they can impact your business and your customers. **That's the Toshiba Advantage!**

Get the Toshiba Advantage™

	Advantage Lite	Advantage	Advantage Plus
Real-Time Monitoring			
Server	\$99/server	\$149/server	\$199/server
Desktop	\$29/user	\$39/user	\$49/user
Support			
Unlimited Server Support	▲	●	●
Unlimited Desktop Support	▲	●	●
Convenient Remote Support	▲	●	●
Scheduled On-site Support	▲	▲	▲
1 Hour Response Time		●	●
Fixed Monthly Fee		●	●
Management			
Anti-virus & Anti-malware		●	●
Update and Patch Management			●
Backup and Recovery Management			●
Advanced E-mail Protection			●
Mobile Devices			●
Project Labor			
Remote (1 hour min)	\$150/hour	\$125/hour	\$125/hour
On-site (2 hours min)	\$150/hour	\$125/hour	\$125/hour
Consulting			
Quarterly Review & Planning Meeting		●	●
Procurement Support			●
On-site Training			●
Vendor/Contractor Support			●

● = included in plan ▲ = billed hourly

Contact us today to learn more about Toshiba's Managed IT Services.

TOSHIBA

Leading Innovation >>> 602.470.8888

