TOSHIBA

♪ymphony® PRO

Flexible Point of Sale Software
Designed for the Retail Environment
Distributed by **TOSHIBA TEC AMERICA**

$\mathcal{S}$ymphony® PRO

POS & Invoicing

▶ Full-featured POS

▶ Touch screen or keyboard operation

▶ Tender presets $5, $10, $20, $50

▶ Individual screen design for cashier and customer when using dual monitors

▶ Preferred shoppers with point management, price level assignment, discount status, etc.

▶ Customer entry with recalculation of pricing for preferred shoppers

▶ Suggested retail price with "You Saved" printing

▶ Electronic discount with $ amount or % off

▶ Unlimited number of price levels per item

▶ Regular price, split price, mix and match price, limited quantity discount pricing

▶ Multiple discounts and coupon functions

▶ ECL (Electronic Coupon Link)

▶ Touch screen option guarantees simple operation

▶ Operator leading messages

▶ PLU and account search on screen

▶ Flip charts for item search

▶ Suspend sale with resume from any terminal

▶ Price Batch Maintenance - Promo batches (start and end dates) and automatic resolution for conflicting date ranges uses best price system

▶ Training mode

▶ Other functions - Multi-lingual messages (currently supports English and French), price inquiry, status shift (tax, scale, food stamps, WIC), floating cashiers

♪ymphony® PRO

Security

► Negative check file sharing to ensure check cashing limits and security

► Item correction, past item void, past sale void, void all, refund/exchange with programmable limits and manager authorization

► Real time transaction monitoring

► POS functions restriced by operator level

► Complete history of cashier transactions

► Lane monitoring

   ■ Runs on any PC on the local network

   ■ Monitor multiple lines simultaneously

   ■ Output data to serial or TCP/IP port for external video surveillance system

System Configuraton

TEC SL-9000

► Easy setup of peripherals; this allows a different set-up per lane

► Internal drivers for printers, scanners, scales, magnetic card readers, pole displays, keyboards, bank pin-pads, cash drawers, etc.

► OPOS support for certain device classes

► Supports both receipt and full invoice printing

► POS terminals are NOT server dependent

► Windows XP PRO networking with Microsoft SQL database server

► All file communications are executed by the server resulting in no down-time on a lane

► Server maintains setup files for quick restore of POS terminals

Back-Office Functions

► Easy item file maintenance

► Single account file for accounts receivable, preferred shopper and negative check

► No "End of Day" required

► Over 100 reports available - financial, cashier productivity, customer statements, frequent shopper, inventory, item movement, and much more

► Report history in a calendar format selection for daily, weekly, monthly and yearly review

TOSHIBA ST-7000

► Inventory Tracking

- Minimum and maximum stock levels
- Automatic purchase order suggestion
- Receive with or without a purchase order
- Lot pricing for single/case item
- Cost, case/pack size
- Parent/Child relationship
- Stock control flags per item
- Multiple vendors per item
- Quantity break costing with active data range and per dollar or percent off
- Reports store cost as items are sold
- Vendor table maintains contact information
- Vendor item code or UPC code can be used for ordering or receiving

♪ymphony® PRO

► **Price Batching**
  - Price change batches with an effective date
  - Promotional batches with start/stop date
  - Batch report with add/loss reporting
  - Auto resolution for conflicting date range, uses best price logic

► **Electronic Journal**
  - EJ with search capability
  - Records all sales data for review
  - Data stored on each lane and on back-office system
  - Find transactions from the EJ at the click of a button
  - Reprint a single transaction or print the results of a user defined statement

► **Gift Certificate**
  - Integrated gift card or gift certificates
  - Gift card can operate chain-wide from a central server look-up
  - Reports on liabilities outstanding, non-issued, redeemed, etc.

TOSHIBA B-SV4D & B-SP2D

► **Label Printing**
  - Prints price tags, shelf labels, talkers, etc.
  - Prints labels based on price-changed items, batches, receiving, orders, etc.
  - Compatible with Toshiba bar code printers
    - B-SV4D, B-SA4 Desktop Printers
    - B-SP2D Portable Printer with Blue Tooth

TEC SL-5300

► **Scales**
  - Interfaces to TEC Scales and Scale View Software

$\mathcal{S}ymphony^® PRO$

System Architecture

▶ Server-based communications

- Fully redundant data bases
- Centralized data management
- Sales transactions maintained on POS for 30 days to ensure data redundancy
- All file communications executed by server resulting in no down time on lane
- SQL database server
- Server maintains setup files for quick restore of damaged POS terminal
- Each lane includes an item file with price pending file
- Standard Interchange Language (SIL) compatibility

TOSHIBA ST-70

▶ In-store data exchange

- Each lane runs from a local hard drive and from a completely independent local database
- Sales data is processed by the back-office software as each transaction is completed which means no day-end process is required.
- Continuous front-end operation and unassisted recovery in the event of back office system failure.

Headquarters Data Transfer

▶ Data exchange with headquarter system

▶ Stores push sales data to HQ

▶ HQ sends price changes and new items to store

▶ Communications via modem or internet

Corporate Office

Store Locations

♪ymphony® PRO

Symphony POS

Distributed by Toshiba TEC America
Delivering POS needs now and in the future

9/14/2005 1:49:45 PM   Mike M

                                          $61.92

Lisa Anderson {0}
7704493040
3050 Windgate Trail
Atlanta, GA, 30545
COKE CLASSIC 12 OZ. CAN $0.62
Item discount 10% ((\$0.07))
FRENCH SALAD DRESSING   F $1.88 Tax
Item discount 10% ((\$0.21))   Tax
MEAT $9.00
Item discount 10% ((\$1.00))
OREO COOKIES $2.32 Tx2
Item discount 10% ((\$0.26))   Tx2
PREMIUM PLUS BISCUITS   F $3.60 Tax
Item discount 10% ((\$0.40))   Tax
SNICKERS $0.71 T12
Item discount 10% ((\$0.08))   T12
STRAWBERRY JELLO $1.88 T12
Item discount 10% ((\$0.21))   T12
Approved by:Mike M

SUB TOTAL $20.01
Tax 1 $0.56
Tax 2 $0.78
Tax 3 $0.55
Tax 4 $0.55

TOTAL $22.45
Check $22.45
Points in this transaction: 13
Points balance   : 13
  You saved: $2.23
Item count: 7
Trans:341   Terminal:020203012-001001

You can become a Preferred Shopper today!
Please ask for information at
our courtesy booth.

THANK YOU
PLEASE COME BACK AGAIN!

Symphony POS

Distributed by Toshiba TEC America
Delivering POS needs now and in the future

9/14/2005 1:50:51 PM   Mike M

Apple Pie $5.99 T12
Ballpark All Beef Hotdogs $2.99 T12
DIET COKE 12 OZ. CAN   F $1.99 Tax
Hunts Ketchup $0.99 T12
Kingsford Charcoal 25lb bag $10.99 Tx2
Surbees Hot Dog Buns $0.99 T12
WATER MELON   F $2.09 Tax

SUB TOTAL $26.03
Tax 1 $1.05
Tax 2 $1.95
Tax 3 $0.41
Tax 4 $0.41

TOTAL $29.85
Debit card $29.85
Points in this transaction: 2
Item count: 7
Trans:342   Terminal:020203012-001001

You can become a Preferred Shopper today!
Please ask for information at
our courtesy booth.

THANK YOU
PLEASE COME BACK AGAIN!

Symphony POS

Distributed by Toshiba TEC America
Delivering POS needs now and in the future

9/14/2005 1:49:43 PM   Mike M

Chips Ahoy Cookies $2.58 Tx2
Chips Ahoy M&M Cookies $2.58 Tx2
COKE CLASSIC 12 OZ. CAN
  Your price $2.99
  6 @ $2.99ea. $2.99
DIET COKE 12 OZ. CAN   F $1.99 Tax
OREO COOKIES $2.58 Tx2
PREMIUM PLUS BISCUITS   F $4.00 Tax
UNCLE BEN'S RICE   F $2.09 Tax

SUB TOTAL $18.81
Tax 1 $0.57
Tax 2 $1.19
Tax 3 $0.81
Tax 4 $0.81

TOTAL $22.19
Cash $22.19
Points in this transaction: 14
Item count: 7
Trans:339   Terminal:020203012-001001

You can become a Preferred Shopper today!
Please ask for information at
our courtesy booth.

THANK YOU
PLEASE COME BACK AGAIN!

♪ymphony® *PRO*

Screen and Keyboard Design Tools

▶ Set-up mode provides complete control over screen configuration

▶ Remodel both touch screen form layout, button size, text, position

▶ Redesign keyboard layout for keyboard based terminals

▶ Mix touch screen and keyboard terminals in the same store

▶ Easy to define keyboard shortcuts

System Features and Options

▶ Accounts Receivable

▶ Advertising

▶ Credit Cards

▶ Electronic Journal L - Tracker

▶ Extra Workstation

▶ Hand Held Portable Terminal (Interface HTML or Serial)

▶ General Ledger

▶ Inventory Tracking

▶ Label Printing

▶ Loan Pickup (Cashier Balancing)

▶ Price Checker Interface

▶ Preferred Shopper Tracking

▶ Remote Polling (Data Transfer)

▶ Rental Tracking

All company and/or product names are trademarks and/or registered trademarks of their respective owners.
All features and specifications described herein are subject to change without notice.