LASERJET ENTERPRISE 500 COLOR M551 SERIES
M551n • M551dn • M551xh

Professional color, intuitive manageability, and world-class extensibility—all for an outstanding value. Help your business prints make more of an impact—produce high-quality color marketing materials and more. Count on HP for energy-saving features.

Make your business look its best with affordable high-performance color—includes full-capacity cartridges

- Create realistic color and crisp details that you can depend on, using HP EasyColor technology.
- Increase color accuracy with HP ImageREt 3600 and HP ColorSphere toner technology.
- Achieve low-cost, high-quality printing right out of the box. This HP LaserJet ships with a complete set of cartridges— on average, nearly two times more black toner and more than two times the color toner of leading competitors—a value of approximately $350.[12]
- Print black text affordably, without paying extra for black only printing using an optional high-capacity black toner cartridge.[2, 4]

Invest in a printer that's as easy to use as it is to manage

- Manage jobs directly from the printer with a four-line color display, and easily print from a flash drive.[5]
- Make printing as mobile as you are with HP ePrint.[6]
- Secure jobs via user authentication, and protect data with an HP High-Performance Secure Hard Disk.[3]
- Easily control color usage with HP Color Access Control, plus proactively manage printing environments.

Consistently update and manage printing capabilities with HP FutureSmart Firmware

- Easily update, manage and expand the capabilities of networked printers, and do more with your investment.
- Add capabilities to your HP LaserJet when you take advantage of HP Partner program.
- Integrate optional productivity and security solutions through the hardware integration pocket.[5, 7]
- Increase productivity—get up to 1100-sheet paper capacity for large printing jobs.[1]

Reduce energy use by 19 to 66% by setting the Auto-On/Auto-Off mode[8]

- Reduce energy with HP Auto-On/Auto-Off Technology.[8] Also save with Instant-on Technology.[10]
- Collect data, create reports and control settings, using HP EcoSMART Fleet—an extension of HP Web Jetadmin.[9]
- Save time with convenient cartridge installation, and get free, easy cartridge recycling.[11]
- Conserve resources and save paper, using automatic two-sided printing—get up to 50% paper-savings.[5]

ECOHIGHLIGHTS

HP LaserJet Enterprise 500 Color M551 Series

ECO INFORMATION

- Save energy—HP Auto-On/Auto-Off Technology turns your printer on when you need it, Off when you don't.[1]
- Reduce energy use with Instant-on Technology.[2]
- Free, convenient cartridge recycling in 53 countries.

ENERGY STAR® Qualified Product

[1]HP Auto-On and Auto-Off capabilities subject to printer and settings.
[2]Compared with products that use traditional fusing.

www.hp.com/ecosolutions
Please recycle your computing hardware and printing supplies. HP asset management and recycling services make responsible disposal easy.

HP LASERJET ENTERPRISE 500 COLOR M551 SERIES

1   Hardware Integration Pocket for solution integration

2   Walk-up USB port

3   4-line graphical color display

4   Front door allows convenient access to four, all-in-one HP toner cartridges

5   Built-in automatic two-sided printing

6   100-sheet multipurpose tray 1 handles heavy custom media up to 58 lb bond

7   On/Off button

8   Two 500-sheet input trays for a 1,100-sheet total input capacity

9   USB port for a third-party device

10 Slot for a cable-type security lock

11 Hi-Speed USB 2.0 printing port

12 HP Jetdirect Gigabit Ethernet embedded print server

13 1024 MB total memory and an 800 MHz processor quickly handle complex print jobs

14 Embedded HP High Performance Secure Hard Disk

15 Two internal host USB 2.0-type ports for 3rd party solutions

HP LaserJet Enterprise 500 color M551xh printer shown

Series at a glance

	M551n	M551dn	M551xh
Part number	CF081A	CF082A	CF083A
100-sheet multipurpose tray 1	√	√	√
500 sheet input tray 2	√	√	√
500 sheet input tray 3	Optional	Optional	√
Automatic two-sided printing	NA	√	√
HP High Performance Secure Hard Disk	NA	NA	√
Hardware Integration Pocket	NA	√	√
Walk-up USB port	NA	√	√
ENERGY STAR® qualified	NA	√	√

TOP FEATURES

The HP LaserJet Enterprise 500 color M551 printer series gives productivity a boost with the power of color. The printer's top features are highlighted below. For a more in-depth look at these features and their benefits, see the pages that follow.

Business-boosting color

HP EasyColor technology detects document content and automatically adjusts color rendering to optimize photos and streamline printing.

HP ImageREt 3600 and HP ColorSphere combine to produce consistent, professional results with crisp, glossy text and lifelike images.

A complete set of Original HP toner cartridges comes pre-installed, delivering superior results out of the box.[1]

The optional high-capacity black toner cartridge can save you time and money.[2]

Market-leading manageability

HP Web Jetadmin and the HP Universal Print Driver enable your administrators to centrally manage large imaging and printing fleets composed of both HP and non-HP devices.

HP Color Access Control lets you curb the costs of color.

Let HP ePrint revolutionize the way you think about printing. Print from your smartphone to any registered printer on your network with a few clicks.[3]

User authentication and the HP High Performance Secure Hard Disk keep your sensitive documents private.

Inventive expandability

HP FutureSmart firmware can extend the value of your investments by making it possible to run new solutions on existing hardware while saving your IT workforce time and effort.

HP Solutions Business Partners offer HP certified solutions to improve productivity by meeting your unique business needs.

Attach security solutions to the control panel's hardware integration pocket for a seamless appearance.

The 1,100-sheet max paper capacity can reduce intervention and hassle.[4]

Outstanding energy and paper savings

HP Auto-On/Auto-Off technology can save significant energy costs with one simple function.[5]

HP EcoSMART Fleet lets you monitor and manage your energy usage across the printing fleet.

Easy cartridge installation and free cartridge recycling takes the worry out of supplies management.

Automatic two-sided printing can save you up to 50% on your paper usage.[4]

Get the most out of your printer with HP accessories, supplies, and services.

500-sheet Paper Tray CF084A

Improve productivity with impressive paper capacity, using this workhorse color laser printer. Get up to 1100-sheet capacity to save time and complete large print jobs without reloading. Gain media flexibility while decreasing time spent loading paper.

HP Services

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs. Choose from:

Optimized Care (optimum performance and stability):
4 hour Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

Standard Care (high level of uptime)
Next Business Day Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

Basic Care (minimum recommended support)
Next Business Day Onsite Support

4 hr Onsite Support: Onsite support within four hours after a service call is received within the coverage window

Next Business Day Onsite Support: Onsite service the next business day after a service call is received

Maintenance Kit Replacement Service: Onsite replacement of your printer's maintenance kit including parts, materials, and labor

Installation with Network Configuration Service: Assembly, network configuration, and basic administrator familiarization.
For more information about HP Care Pack, HP Contractual, or HP Managed Print Services, visit www.hp.com/go/printservices.

LaserJet Enterprise 500 color M551 series

HP LaserJet Enterprise 500 color M551n	CF081A
HP LaserJet Enterprise 500 color M551dn	CF082A
HP LaserJet Enterprise 500 color M551xh	CF083A

HP LaserJet Print Cartridges[6]

HP 507A Black LaserJet Toner Cartridge (~ 5,500 ISO yield)	CE400A
HP 507X Black LaserJet Toner Cartridge (~ 11,000 ISO yield)	CE400X
HP 507A Cyan LaserJet Toner Cartridge (~ 6,000 ISO yield)	CE401A
HP 507A Yellow LaserJet Toner Cartridge (~ 6,000 ISO yield)	CE402A
HP 507A Magenta LaserJet Toner Cartridge (~ 6,000 ISO yield)	CE403A

Accessories

HP Color LaserJet 500-sheet Paper and Heavy Media Tray	CF084A
110-volt Fuser Kit	CE484A
220-volt Fuser Kit	CE506A
Toner Collection Unit	CE254A

HP Care Pack Services

HP 3-year Next Business Day + DMR Color LaserJet M551 HW Support	HZ626E
HP 4-year Next Business Day + DMR Color LaserJet M551 HW Support	HZ629E
HP 5-year Next Business Day + DMR Color LaserJet M551 HW Support	HZ630E
HP 1-year PW Next Business Day + DMR Color LaserJet M551 Support	HZ631PE
HP 2-year PW Next Business Day Color LaserJet M551 HW Support	HZ635PE
HP Network Install mid-high Color LaserJet SVC	H2872E

Connectivity

HP Jetdirect ew2500 Wireless Print Server	J8021A
HP Jetdirect 2700w USB Wireless Print Server (available early 2012)	J8026A

Paper: www.hp.com/go/paper

Software

HP Web Jetadmin: www.hp.com/go/wja
HP Easy Printer Care: www.hp.com/go/easyprintercare
HP Universal Print Driver: www.hp.com/go/upd
HP Install Network Printer Wizard: www.hp.com/go/inpw_sw

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[1]Using genuine HP supplies ensures availability of all HP printing features. [2]The HP 507X Black LaserJet toner cartridge not included; please purchase separately. [3]Requires an Internet connection to the printer. Feature works with any Internet- and email-capable device. Print times may vary. For a list of supported documents and image types, see www.hp.com/go/eprintcenter. Some HP LaserJet products will require a firmware upgrade. [4]Standard and optional features vary by model. Please see "Series at a glance" on page 2 for more information. [5]HP Auto-On/Auto-Off capabilities subject to printer and settings.
[6]Declared yield value in accordance with ISO/IEC 19798. Actual yields vary considerably based on images printed and other factors. For more information, visit http://www.hp.com/go/learnaboutsupplies

HP LASERJET ENTERPRISE 500 COLOR M551 SERIES

Technical specifications	HP LaserJet Enterprise 500 color M551n (CF081A)	HP LaserJet Enterprise 500 color M551dn (CF082A)	HP LaserJet Enterprise 500 color M551xh (CF083A)
Print Speed[1]	Color and Black: Up to 33 ppm letter (up to 32 ppm A4)		
First Page Out[2]	Color and Black (A4, ready): As fast as 11 sec		
HP ePrint Capability	Yes		
Printer Smart Software Features	HP FutureSmart Firmware; HP Auto-On/Auto-Off technology		
Print Resolution	Black (best): Up to 1200 x 1200 dpi; Black (normal): Up to 600 x 600 dpi; Color (best): Up to 1200 x 1200 dpi		
Print Technology	Laser		
Control Panel	4-line graphical color display, 3 lights (Attention, Data, Ready), 7 buttons (Help, Menu, OK, Stop, Back, Down, Up)		
Processor	Type: ARM Cortex-A8; Speed: 800 MHz		
Memory	1 GB (1024 MB)		
Hard Disk	NA		Standard, 250 GB minimum (AES 128 encryption)
Display	4-line LCD (color graphics)		
Durability Ratings	Duty cycle[3]: Up to 75,000 pages (A4/letter); Recommended monthly page volume[4]: 1,500 to 5,000 pages		
Paper			
Input	100-sheet multipurpose tray, 500-sheet input tray 2		100-sheet multipurpose tray, 500-sheet input tray 2, 500-sheet heavy media input tray 3
Output	250-sheet output bin		
Duplex Print Options	Manual (driver support provided)	Automatic (standard)	
Media Types	Paper (plain, light, bond, recycled, mid-weight, heavy, mid-weight glossy, heavy glossy, extra heavy, extra heavy glossy, cardstock, card glossy) color transparency, labels, letterhead, envelope, preprinted, prepunched, colored, rough, opaque film, user-defined		
Media Sizes	Tray 1: 3 x 5 to 8.5 x 14 in; Tray 2: 4.0 x 5.85 to 8.5 x 11.69 in		Tray 1: 3 x 5 to 8.5 x 14 in; Tray 2: 4.0 x 5.85 to 8.5 x 11.69 in; Tray 3: 5.85 x 8.5 to 8.27 x 14 in
Media Weight	Tray 1: 16 to 58 lb (plain); 28 to 58 lb (glossy); Tray 2: 16 to 43 lb (plain paper); 28 to 58 lb (glossy paper)		Tray 1: 16 to 58 lb (plain); 28 to 58 lb (glossy); Tray 2: 16 to 58 lb (plain paper); 28 to 58 lb (glossy paper); Tray 3: 16 to 47 lb (plain paper); 28 to 58 lb (glossy paper)
Interfaces	1 Hi-Speed USB 2.0 Host port; 1 Hi-Speed USB 2.0 Device port; 1 Gigabit Ethernet 10/100/1000Base-TX network port; 2 internal USB Host ports	2 Hi-Speed USB 2.0 Host ports; 1 Hi-Speed USB 2.0 Device port; 1 Gigabit Ethernet 10/100/1000Base-TX network port; 1 Hardware Integration Pocket; 2 internal USB Host ports	
Languages	HP PCL 6, HP PCL 5c (HP PCL 5c driver available from the Web only), HP postscript level 3 emulation, native PDF printing (v 1.4)		
Network Capabilities	Via HP Jetdirect 10/100/1000Base-TX Ethernet embedded print server (standard); 802.3az (EEE); IPsec (standard), 802.11 b/g/n wireless networking (optional)		
Fonts	105 internal TrueType fonts scalable in HP PCL, 92 internal scalable fonts in HP postscript Level 3 emulation (Euro symbol built-in); 1 internal Unicode Fonts (Andale Mono WorldType); 2 Internal Windows Vista 8 Fonts (Calibri, Cambria); additional font solutions available via third-party flash memory cards; HP LaserJet Fonts and IPDS Emulation available at http://www.hp.com/go/laserjetfonts		
Network Protocols	IPv4/IPv6: Apple Bonjour Compatible (Mac OS 10.2.4 or higher), SNMPv1/v2c/v3, HTTP, HTTPS, FTP, TFTP, Port 9100, LPD, WS Discovery, IPP, Secure-IPP, IPsec/Firewall; IPv6: DHCPv6, MLDv1, ICMPv6; IPv4: Auto-IP, SLP, Telnet, IGMPv2, BOOTP/DHCP, WINS, IP Direct Mode, WS Print; Other: NetWare NDS, Bindery, NDPS, ePrint		
Security	Management security: SNMPv3, SSL/TLS, 802.1X authentication (EAP- PEAP, EAP-TLS), IPP over TLS, IPsec/Firewall with Certificate, Pre-Shared Key Authentication, and Kerberos Authentication; Support for WJA-10 IPsec Configuration using IPsec Plug-in		
Dimensions (w x d x h)	20.2 x 19.3 x 15.2 in (514 x 491 x 385 mm)	20.2 x 19.3 x 15.8 in (514 x 491 x 402 mm)	20.2 x 19.3 x 22.2 in (514 x 491 x 565 mm)
Weight (with print cartridges)	74.8 lb (34 kg)	76.12 lb (34.6 kg)	92.84 lb (42.2 kg)
System Requirements, Windows	PC: Microsoft® Windows® 7, Windows Vista®, Windows XP® (SP2 or higher), Windows® Server 2003 (SP1 or higher), Windows® Server 2008, Windows® Server 2008 R2; 200 MB available hard disk space; operating system compatible hardware system requirements, see http://www.microsoft.com Mac: Mac OS X v10.5, 10.6; 150 MB available hard disk space; operating system compatible hardware system requirements, see: http://www.apple.com		
What's in the Box[5]	Printer, four preinstalled HP LaserJet toner cartridges (yield ~5500 pages black and ~6000 pages color), toner collection unit, in-box documentation (Getting Started Guide), software drivers and documentation on CD-ROM, power cable, HP Jetdirect Gigabit Ethernet embedded print server, 100-sheet multipurpose tray 1, 500-sheet input tray 2 **M551dn:** As above plus built-in automatic two-sided printing **M551xh:** As above plus 500-sheet heavy media input tray 3, built-in automatic two-sided printing, HP Secure High Performance Hard Disk (AES 128 encryption)		
Warranty	One-year next day on-site limited warranty		

Environmental ranges

Temperature range
Operating: 10 to 30° C (50 to 81° F)
Recommended: 15 to 27° C (59 to 80.6° F)
Storage: 0 to 35° C (32 to 95° F)

Humidity range
Operating: 10 to 70% RH
Recommended: 20 to 60% RH
Non-operating: 10 to 90% RH

Acoustic[6]
Sound power emissions
Active, Print: 6.6 B(A), Idle/Ready: 4.4 B(A)
Sound pressure (bystander position)
Active, Print: 52 dB(A), Idle/Ready: 30 dB(A)

Power

Power Supply required
Input voltage: 115 to 127 VAC (+/- 10%), 60 Hz (+/- 2 Hz), 12 A; 220 to 240 VAC (+/- 10%), 50 Hz (+/- 2 Hz), 6 A

Power Consumption[7]
Typical Electricity Consumption (TEC)
605 watts (printing), 51 watts (ready), 6.9 watts (sleep), 0.3 watts (off)
4.053 kWh/Week

Safety approvals and requirements
IEC 60950-1 (International); EN 60950-1 +A11 (EU); IEC 60825-1; UL/cUL Listed (US/Canada); GS License (Europe); EN 60825-1 (Class 1 Laser/LED Device); Low Voltage Directive 2006/95/EC with CE Marking (Europe); other safety approvals as required by individual countries

Electromagnetic emission standard
CISPR 22: 2005 +A1/EN 55022: 2006 +A1 Class B, EN 61000-3-2: 2006, EN 61000-3-3:2008, EN 55024: 1998 +A1+A2, FCC Title 47 CFR, Part 15 Class B (USA), ICES-003, Issue 4, (Canada), GB9254-2008, EMC Directive 2004/108/EC with CE Marking (Europe), other EMC approvals as required by individual countries

[1]Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity. [2]Exact speed varies depending on the system configuration, software application, driver and document complexity. [3]Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet and HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. [4]HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period. [5]Toner cartridge yields established using ISO/IEC test standards. Actual yields and costs vary considerably depending on images printed, number of color pages printed, and other factors. [6]Configuration tested: HP LaserJet Enterprise 500 color M551dn bundle tested simplex printing, A4 paper at an average of 32 ppm. [7]Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages; this will damage the printer and void the product warranty. Power consumption in Auto-Off mode depends on customer network switch capability, user configuration and network activity. Off-mode power may vary while checking network packets for print jobs.

To learn more, visit www.hp.com
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