

TOSHIBA

Leading Innovation >>>

Americas Sustainability Report 2016

POWERING PROGRESS

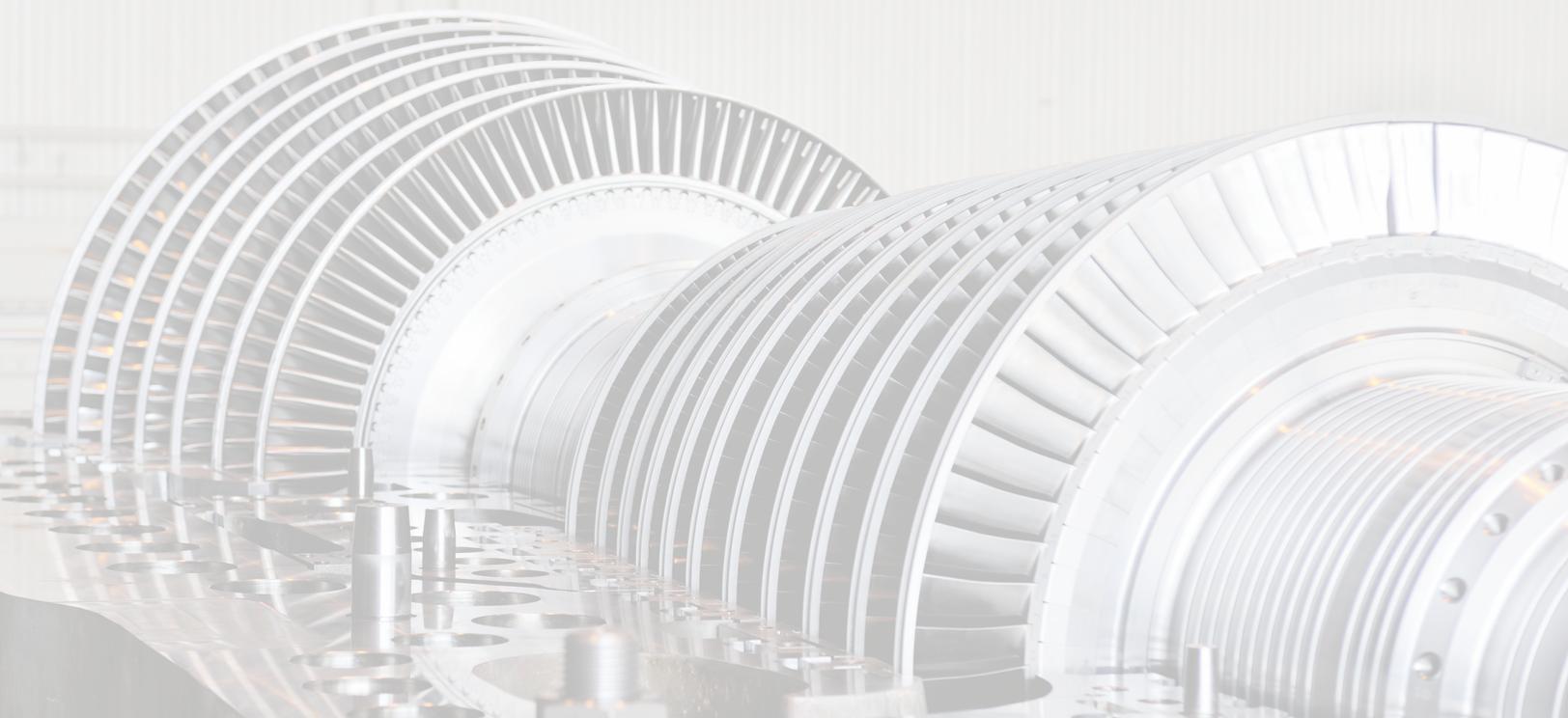


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In the Americas Sustainability Report 2016 for FY 2015 (April 2015 through March 2016), we highlight these and many other ways we are contributing to society through the initiatives of:

TOSHIBA AMERICA, INC. (TAI)

- | | |
|---------------------------------------|--|
| 5 MAJOR CONSOLIDATED COMPANIES | <ul style="list-style-type: none">• TOSHIBA AMERICA ELECTRONIC COMPONENTS, INC. (TAEC)• TOSHIBA AMERICA ENERGY SYSTEMS, CORPORATION (TAES)• TOSHIBA AMERICA INFORMATION SYSTEMS, INC.* (TAIS)
*TOSHIBA DE MEXICO, S.A. DE C.V. (TDM, SUBSIDIARY OF TAIS)• TOSHIBA AMERICA NUCLEAR ENERGY CORP. (TANE)• TOSHIBA INTERNATIONAL CORP. (TIC) |
|---------------------------------------|--|
-

- | | |
|---|---|
| 3 TOSHIBA GROUP'S CONSOLIDATED COMPANIES | <ul style="list-style-type: none">• LANDIS+GYR• TOSHIBA GLOBAL COMMERCE SOLUTIONS, INC. (TGCS)• WESTINGHOUSE ELECTRIC COMPANY, LLC. (WEC) |
|---|---|
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- | | |
|-------------------------------------|--|
| 4 MAJOR AFFILIATED COMPANIES | <ul style="list-style-type: none">• TOSHIBA AMERICA BUSINESS SOLUTIONS, INC.* (TABS)
*TOSHIBA BUSINESS SOLUTIONS, INC. (TBS, SUBSIDIARY OF TABS)• TOSHIBA OF CANADA, LTD. (TCL)• TOSHIBA SOUTH AMERICA, LTD. (TSAL)• TOSHIBA MEDICAL DO BRASIL, LTDA. (TMB) |
|-------------------------------------|--|

"Toshiba" refers to the companies and people in Japan and throughout the world who stand behind the name "Toshiba." The "Toshiba Group" of companies consists of Toshiba Corporation of Japan and its subsidiaries around the world. "Toshiba Americas" refers to Toshiba America, Inc. and other selected Toshiba Group companies that are based in the Americas. This report is for Toshiba Americas. A listing of companies included in this report is referenced above.
This report contains plans and strategies for Toshiba's future, as well as prospects regarding our performance. Such information is based on information currently available to us.

Corporate Profile

TOSHIBA TODAY

Committed to People, Committed to the Future.

These words express Toshiba Group's mission and convey the values we share, they emphasize our respect for people, value creation and contributions to society. Since Toshiba's establishment in 1875, these values have inspired us to fulfill our corporate social responsibilities in all we do, to help create a higher quality of life for all people, and to ensure the progress continues within the world community. We face many challenges today, but our commitment remains unchanged, and we continue to take determined steps into the future.

Global

Toshiba was established in 1875 and today consists of 551 consolidated subsidiaries and 187,809 employees worldwide.

EST. **1875**

551

CONSOLIDATED
SUBSIDIARIES

187,809

EMPLOYEES



North America

Toshiba America began in 1965 and today consists of 81 consolidated subsidiaries and 20,862 employees.

EST. **1965**

81

CONSOLIDATED
SUBSIDIARIES

20,862

EMPLOYEES



Toshiba's consolidated net sales for FY2015 totaled \$50.17 billion, and North American sales were \$8.95 billion.

North America

18%

OF THE COMPANY'S
GLOBAL NET SALES

Data as of March 31, 2016
Exchange rate US\$1 = 113 yen as of March 31, 2016 Toshiba Internal rate.

Corporate

SOCIAL RESPONSIBILITY

Contributing to society through our business activities, while addressing the needs of our stakeholders, has been one of Toshiba's fundamental Corporate Social Responsibility (CSR) beliefs.

We seek to contribute to a more sustainable society, maximizing our impact in solving global social issues and ensuring that human life, safety and compliance remain our highest priorities.

As Toshiba strives to be an enterprise trusted by society, we have established management principles respecting humanity, creating new values and contributing to the lives and cultures of countries around the world. At the same time, we aim to make adequate profits produce sustainable growth, and ensure our customers' satisfaction through the professional expertise and collective efforts of our people.

Furthermore, Toshiba Group's Standards of Conduct sets expectations and reinforces our collective responsibilities to all stakeholders—customers, shareholders, investors, suppliers, and employees alike. Together, these criteria ensure we remain on the right path. As a UN Global Compact signee, Toshiba wants to contribute in achieving the United Nations' Sustainable Development Goals (SDGs*) for 2030. Toshiba shares this goal of achieving a more sustainable society, and we will continue to offer new value to customers through our business activities and to contribute to society.

Four priorities of Toshiba in Americas

1

Building trust

We will continue to build upon the 50 years of trust that we have established in the Americas with our stakeholders.

2

Enforcing compliance

We will comply with the laws and regulations of the markets in which Toshiba operates.

3

Reinforcing our financial foundations

We must do this to ensure the sustainability of the company itself to continue our contribution to the society.

4

Contributing to society

Applying comprehensive corporate ethics, and living up to our commitment to create excellent value for society, Toshiba strives to serve its role as a "corporate citizen of Planet Earth."

* Sustainable Development Goals (SDGs): Targets in 17 areas, including poverty, health, education, gender, climate change, responsible consumption and production, and international cooperation.



TOSHIBA GROUP'S CORPORATE PHILOSOPHY

We, the Toshiba Group companies, based on our total commitment to people and to the future, are determined to help create a higher quality of life for all people, and to do our part to help ensure that progress continues within the world community.

EXECUTIVE Message



Our society is faced with a number of evolving and impactful trends. Aging infrastructure. A growing and increasingly urban population. Climate change. Securing safe and stable supplies of food and water. A complex energy supply mix. These all represent societal challenges and opportunities to innovate our community.

Toshiba is in a unique position to offer solutions that will create positive environmental, financial, and social impacts. We take our customers' perspectives and social issues as starting points and channel our resources into creating value that our customers need today, and grow the seeds that will become next generation businesses and solutions that solve customers' problems.

Our renewed focus in Energy and Infrastructure along with advancements in Data Storage and Cloud Services will enhance efficiencies for all businesses. For example, businesses will harness the potential of the 'Internet of Things' (IoT) through Toshiba's RECAIUS™ cloud service, a new IoT solution that integrates image recognition, voice recognition and voice synthesis technology. Identifying the needs of our customers and combined with robotics, RECAIUS™ will help enable new solutions that will serve a broad range of industries, from government offices to financial institutions to manufacturers.

The goal is to generate a virtuous circle among our business activities while addressing the needs of all stakeholders.

To continue to contribute to society through our technologies and business activities, Toshiba must operate as a company built on a relationship of trust with its stakeholders. To do this, we need to focus our corporate social responsibility efforts on enforcing governance and compliance with local laws and regulations, committing ourselves to our role as “corporate citizen of Planet Earth,” and reinforcing our financial foundation to ensure Toshiba’s long-term financial sustainability.

Toshiba is making efforts to help further progress our society toward the future. We recognize the power of hydrogen as a clean, efficient energy source. By generating hydrogen out of water with renewable energy, we recently began developing new self-sustained hydrogen powered energy supply systems to serve remote communities worldwide including in the Americas. This new CO₂ emission-free energy solution can be used as a backup energy source in an emergency situation as a Business Continuity Plan. And to ensure that the U.S. remains competitive on the global stage, Toshiba has been inspiring the next generation of scientists, engineers and researchers through our Toshiba/NSTA ExploraVision science competition for nearly 25 years. It’s one more way we are contributing to the virtuous circle now and in the future.

We look forward to feedback and support of all stakeholders as Toshiba earnestly listens to all voices as we make our path forward.



FUMIO OTANI
CHAIRMAN AND CEO OF TOSHIBA AMERICA, INC.

Corporate Governance,

RISK MANAGEMENT & COMPLIANCE

Toshiba Group promotes corporate governance based on the fundamental policy and objectives of enhancing management efficiency, increasing transparency and maximizing corporate value from the shareholders' perspective.



Toshiba Group's Corporate Governance Guidelines* was established to represent policies regarding corporate governance. The guidelines contribute to the interests of the Company's shareholders, investors, and all other stakeholders, such as employees, customers, business partners, creditors, and communities.

We also strive to ensure compliance with laws and regulations, social and ethical norms, and internal rules. Toshiba places the highest priority on "life, safety, and compliance" as part of its CSR management. This underpins our commitment to promoting business activities through fair competition and serving the interests of customers to the best of our ability.

In addition to compliance with laws and regulations, we consider thorough adherence to the Toshiba Group Standards of Conduct (SOC)**, which embody the Basic Commitment of Toshiba Group***, to be the foundation of

our compliance. Thus we are working toward making the SOC an integral part of the entire Toshiba Group. It provides a mindset for thinking about how to address a diverse and ever-changing set of risks that arise when conducting business activities. In order to respond to changes in the business environment, such as new technologies and growing supply chains in developing countries, we will strive to prevent risks in advance and to minimize losses from individual incidents.

We aim to provide assurance through compliance, enhancing compliance education including with regard to the SOC and advancing the planning and implementation of region-specific measures. Our management will take the lead in this process, setting an example by promoting active communication internally among employees. Our goal is to gain the trust of our stakeholders further and to create a more open work environment.

KEY FOCUS

Our goal is to gain the trust of our stakeholders further and to create a more open work environment.

* Government Guidelines
http://www.toshiba.co.jp/about/ir/en/governance/pdf/corporate_governance_guidelines.pdf

**Standards of Conduct
www.toshiba.co.jp/csr/en/policy/soc.htm

***The Basic Commitment of Toshiba Group
www.toshiba.co.jp/csr/en/policy/aim.htm

Business

TECHNOLOGY HIGHLIGHTS

As Toshiba strives to contribute to society through technology, there are many opportunities to do this across our new focus areas, including energy. The following three key technology highlights exemplify the impactful ways in which Toshiba strives to make an impact.

H2One™

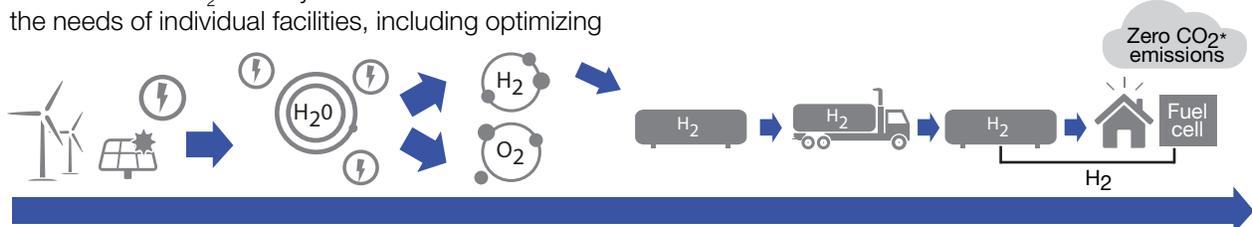
An autonomous energy supply system, based on hydrogen

As governments and businesses get increasingly serious about mitigating the impacts of climate change, they are looking to both cut their CO₂ emissions and use clean, renewable energy sources. To accommodate this increase in the use of renewables, advanced energy storage systems are needed to provide stable and uninterrupted energy supply at all times of day—and under any weather conditions. Currently, battery systems play a role. However, if larger scale energy storage is required, new systems will be needed. That's where hydrogen comes into play.

At the leading edge of Toshiba's hydrogen offerings is H2One™, a hydrogen-based autonomous energy supply system. The H2One™ solution integrates unique Toshiba's technologies into a compact, scalable and CO₂-free* system. It is customized to the needs of individual facilities, including optimizing

energy supply by conducting peak shifts and time shifts for higher cost efficiency. Included is a renewable energy source to power the H2One™ electrolysis unit that produces hydrogen from water, a hydrogen storage tank, a fuel cell for generating electricity from hydrogen and a battery system for storing electricity.

The H2One™ can be used in certain electrical grids to achieve peak shift or in applications where energy supply infrastructure hasn't been established or the cost of transporting fuel is prohibitively expensive. Currently, communities on most remote islands rely on high-cost diesel power generation that is a major problem—and quite expensive. Toshiba's H2One™ supplies locally produced energy for local consumption, bringing a stable power supply to remote locations where it's needed most.



*Excluding CO₂ emissions generated from the manufacturing, transporting or end of life recycling of H2One™ System.

TOSHIBA ENERGY SYSTEMS

The power of steam turbine technology

With competition heating up as the utilities industry deregulates, those utilities are under increasing pressure to shutter aging facilities and make the remaining plants as efficient as possible. Maintenance practices are changing as utilities delay servicing, hoping to minimize downtime on soon-to-be retired assets. Many investor-owned utilities and independent power producers are looking to partners to help manage their network assets on a turn-key basis. The solutions they're seeking encompass not only technology – advanced steam turbine generators (STGs) based on fast start-up, modular technology – but also a full range of service and support. Utilities seeking such turn-key solutions are increasingly turning to Toshiba.

Bringing 90 years of leadership in the utilities business to the U.S., Toshiba is now a top supplier of steam turbine technology for the combined cycle market, providing highly efficient, reliable and cost competitive technology for state-of-the-art power plants. Toshiba also provides comprehensive maintenance support – including assurance on outage durations – for Toshiba-manufactured turbines as well as products of other original equipment manufacturers. Included are engineering expertise, parts and services for cost effective and timely solutions with a single-point of contract responsibility.

LANDIS+GYR GRIDSTREAM®

Making smart grids even smarter

The twin forces of technology and regulation are transforming nearly every aspect of the 100+ year-old electric utility industry – from customer expectations to investment strategies to fundamental business models. On the technology front, utilities are incorporating renewable energy sources, particularly solar and wind, into the power grid – a significant challenge to network stability. At the same time, they are migrating the existing grid to a uniform, fully connected and highly automated smart grid to achieve greater cost efficiencies, reliability and customer engagement. This minimizes the need for expensive new plant expenditures and responds to growing customer demand for more consumption information and payment options. Meanwhile, regulations like FERC 755 and California SB 350 and more stringent environmental regulations are changing fundamental industry ground rules. Regulators around the country are even experimenting with new market structures that would essentially disaggregate utilities, creating separate generation, transmission and retail companies. In this environment, utilities need single-source solutions that are specifically geared to this rapidly changing marketplace and that directly address their needs.

To meet these challenges, utilities are increasingly turning to single-source solution providers like Toshiba and Landis+Gyr. Joined through Toshiba's equity stake in Landis+Gyr, the companies offer a complete solution for the utilities industry: Landis+Gyr's Gridstream®, encompassing advanced metering infrastructure, distribution intelligence and customer intelligence to provide the enhanced data and real time information that utilities need to manage their networks more effectively...and Toshiba's SCiB™ Energy Storage Solution, a rechargeable lithium-ion battery that provides an additional source of power in the distribution network and that plays a critical role in regulating grid frequency – an important issue as renewables make up an increasing share of network resources. Toshiba and Landis+Gyr understand the needs of utilities and can operate seamlessly so that customers can work with a single provider rather than having to manage multiple relationships. As the electric utilities industry enters its second century, Toshiba and Landis+Gyr can offer a complete solution for monitoring, controlling, storing and managing a utility's network assets.



Environmental Vision

2050

Toshiba has long understood the importance of environmental stewardship and our role in contributing to a more sustainable future.

As a global company with many diverse businesses, we believe we have an obligation to reduce our impact on the environment through our products, technologies and manufacturing processes. Toshiba is guided by Environmental Vision 2050— our view of the world in the middle of the 21st century that imagines technological advancements and sound environmental principles that ensure a comfortable standard of living and a sustainable planet for future generations.

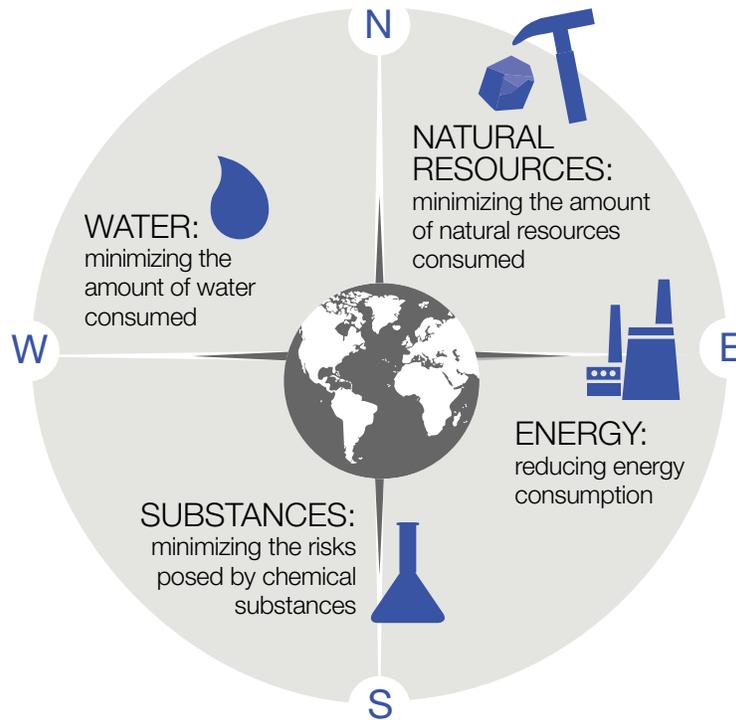
With the world's population projected to grow from 7.4 billion in 2016 to more than 9 billion by 2050, there is a risk that higher energy consumption and economic growth will increase greenhouse gas emissions, which could accelerate climate change. Scientists and governments around the world unanimously agree that climate change is a global crisis. The 2015 Paris Climate Conference (COP 21) made historic headway in addressing the current state of our planet. It culminated in the Paris agreement which was adopted by representatives from nearly 200 countries who pledged to keep global warming well below 2° Celsius (3.6° F). On September 3, 2016, the U.S. ratified the climate change agreement in which it committed to cut emissions 26 -28% compared to 2005 levels by 2025. Due to enter into force in 2020, participating nations agreed to monitor and report on the progress of their voluntary emissions reduction plans and update them every five years.

Toshiba believes that climate change is one of the most pressing environmental problems facing the planet.

In fact, since 1993, Toshiba has created a series of Environmental Action Plans, each covering roughly a 5 year period, that sets targets and tracks progress for environmental metrics including greenhouse gas emissions, energy consumption and waste generated from our operations and manufacturing plants. These Action Plans enable Toshiba to stay on track toward meeting our Environmental Vision 2050.

Our 5th Environmental Action Plan is coming to a close, and we are proud of our accomplishments which include reducing total greenhouse-gas emissions and volume of waste generated. However, in the areas where Toshiba did not hit our targets, such as reducing waste to landfill and sales of Excellent Environmentally Conscious Products (ECPs)—Toshiba products that meet the highest level of environmental performance when benchmarked against our competitors' products—we continue to work toward achieving our objectives. We are currently finalizing our 6th Environmental Action Plan which outlines key targets and milestones for FY 2017 through FY 2021.

To help us visualize our approach toward realizing a sustainability society, Toshiba developed T-Compass. Each coordinate of the compass corresponds with each area of focus. In FY2015, Toshiba companies in the Americas continued to implement actions to improve our environmental footprint, guided by T-Compass.



Minimizing consumption of natural resources

Toshiba strives to create resource-efficient products, including the use of recycled materials and plant-derived materials wherever possible. Additionally we continue to increase the recycling volume of end-of-life products and packaging.

- TAEC collected 29,395 pounds of e-waste from its employees and the community.
- TGCS recycled 37.51 metric tons of cardboard from its facility in Durham, NC.
- TIC introduced a wood pallet resale and repair program with a total of 6.7 tons sold.
- TCL Headquarters located in Markham, Ontario, Canada diverted from landfill, 89% of all waste generated on site, a total of 256,561 lbs.

Minimizing the risks posed by chemical substances

Toshiba has taken several steps. We ceased the use of specific chemicals in our products including mercury, cadmium and lead, certain brominated flame retardants, and polyvinyl chloride—all considered potentially harmful to human health—and substituted alternative, safer materials. In addition, we require our suppliers to conduct environmental assessments on the chemicals contained in the materials and parts supplied, and to report adherence to Toshiba’s standards.

- TIC eliminated annual disposal of approximately 200 lbs. of hazardous waste and reduced the quantity of new chemicals purchased by instituting a new practice of transferring the small amount of residual chemical material at the bottom of the used drum to a new drum.

Minimizing water consumption

Toshiba assesses its processes and facilities and implements water savings programs where feasible.

- TAES reduced their water consumption by 447,857 gallons, as a result of improvements made to the sensors that monitor non-contact cooling water used in the process to balance their customers’ generators, turbines and shafts.

Minimizing energy consumption

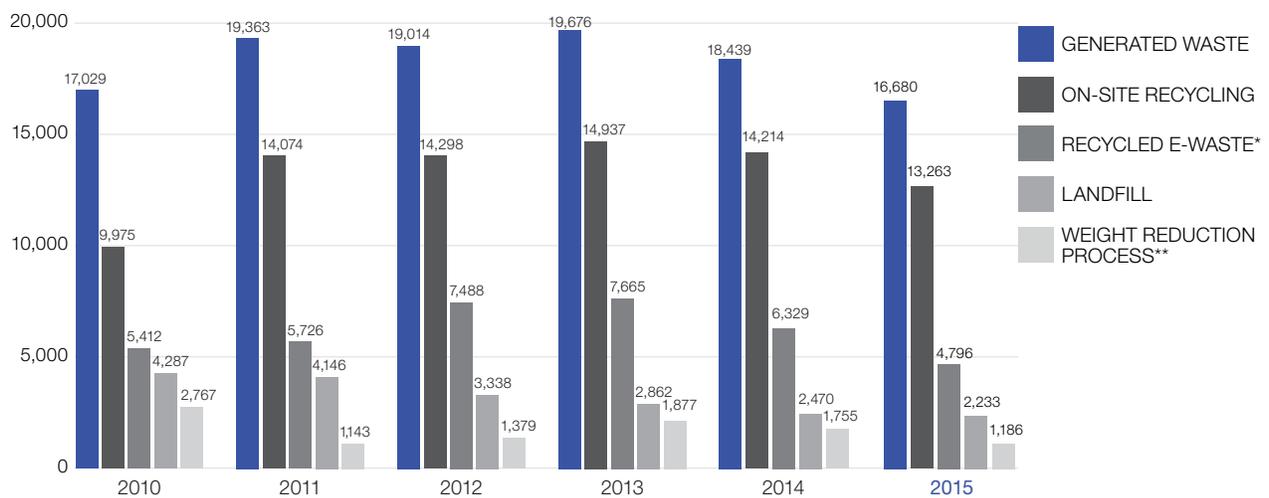
Toshiba continues to seek energy saving opportunities at its offices and manufacturing facilities.

- TCL reduced its annual facility electricity usage by 67,530 kWh and natural gas consumption by 13,810 m3.
- Landis and Gyr in Reynosa, Mexico achieved energy reductions of 373,244 kWh by retrofitting lighting in the manufacturing and warehouse areas and upgrading the HVAC system. An additional 100,595 kWh savings is expected as a result of reprogramming air conditioning controls to operate during non-peak hours.
- TABS-TPD saved 629,100 kWh of electricity and 277 MT of CO₂ emissions by replacing high pressure sodium lights with Toshiba LEDs in their warehouse and parking lot. Due to the low heat output of LEDs, air conditioning usage decreased, resulting in an additional reduction of 20,929 kWh of electricity.
- TAIS saved 64,527 kWh by replacing parking lot post bulbs with LEDs and facility lighting with lower watt bulbs.
- TIC generated approximately 70,560 kWh of solar energy with an onsite PV system installed in July 2015.

ENVIRONMENTAL Data

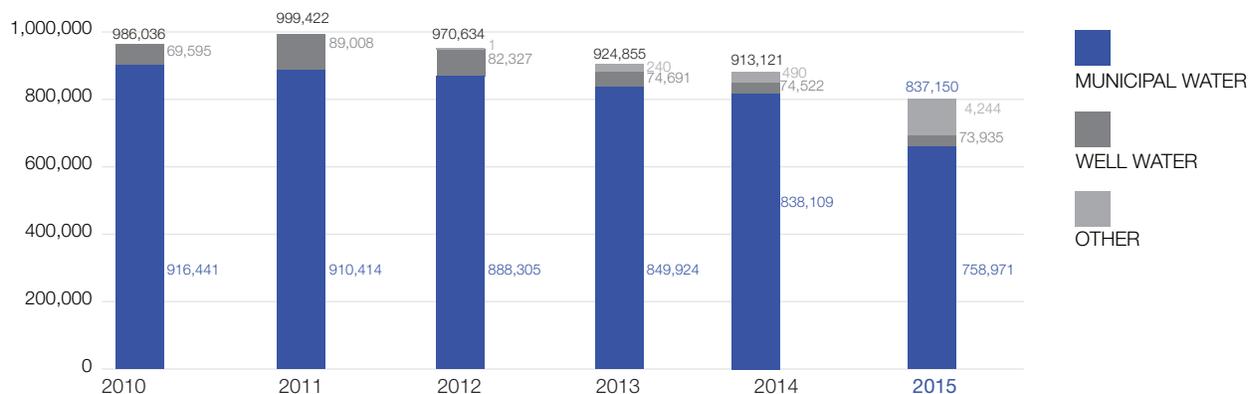
As part of Toshiba's commitment to reduce its impact on the environment, we track data on key metrics (hazardous and non-hazardous waste, water withdrawal, CO₂ emissions and energy consumption) to monitor our progress. Toshiba Americas' data from 2010–2015 are provided below.

Hazardous & Non-Hazardous Waste by Weight & Disposal (Metric Ton)

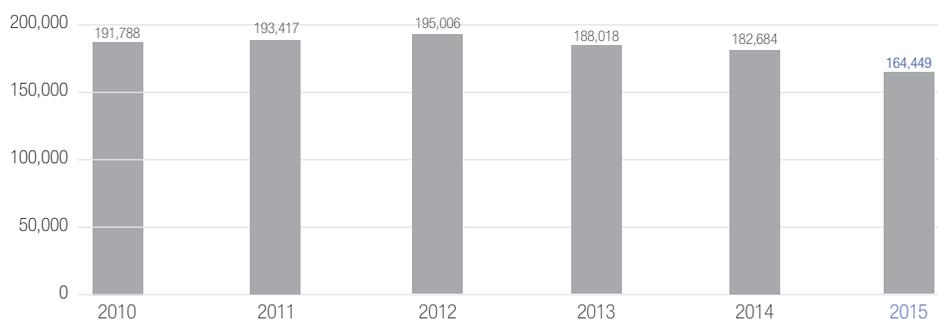


Note: Adjustments are made annually to edit past environmental data to reflect new business acquisitions and sales of Toshiba businesses and facilities. This adjustment is required to maintain data accuracy. *Recycled e-waste is generated from consumers. All other waste is generated from Toshiba sites. **Weight reduction process is a treatment to reduce the amount of Landfill, for example, evaporated water from generated waste.

Water Withdrawal (M3)

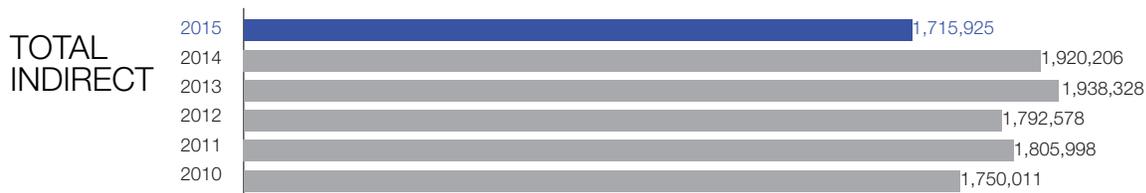


CO₂ Emissions by Weight (Metric Ton)

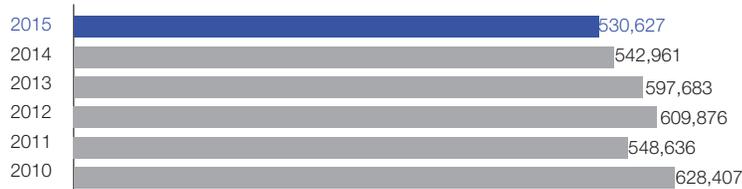


Energy Consumption (GJ)

ELECTRICITY



TOTAL DIRECT



DIRECT

TOWN GAS	DIESEL	LIQUEFIED PETROLEUM GAS	LIQUEFIED NATURAL GAS	BUNKER A*	BUNKER B*	BUNKER C*	GASOLINE	HEAT (STEAM)
2015: 477,020	2015: 5,703	2015: 15,550	2015: 32,349	2015: 0	2015: 0	2015: 0	2015: 5	2015: 0
2014: 491,044	2014: 10,947	2014: 6,409	2014: 33,786	2014: 141	2014: 0	2014: 0	2014: 220	2014: 414
2013: 548,633	2013: 8,867	2013: 39,807	2013: 0	2013: 362	2013: 0	2013: 0	2013: 13	2013: 0
2012: 598,585	2012: 4,688	2012: 5,418	2012: 0	2012: 755	2012: 0	2012: 0	2012: 429	2012: 0
2011: 542,060	2011: 3,193	2011: 3,190	2011: 0	2011: 142	2011: 0	2011: 0	2011: 52	2011: 0
2010: 616,859	2010: 5,930	2010: 3,585	2010: 0	2010: 1,568	2010: 440	2010: 25	2010: 0	2010: 0

* Fuel oil types

INVESTING IN THE NEXT GENERATION OF Technology Leaders

To ensure that the U.S. remains competitive on the global stage, Toshiba has been inspiring the next generation of scientists, engineers, and researchers through the Toshiba/NSTA ExploraVision science competition, TOMODACHI Toshiba Science & Technology Leadership Academy (TTA), and Toshiba America Foundation's (TAF) support of the U.S. STEM (Science, Technology, Engineering, and Math) education.



TOSHIBA/NSTA* EXPLORAVISION

Since its inception in 1992, ExploraVision stands out as one of North America's leading STEM education programs that promotes student interest in science and technological innovation.

The annual science competition challenges K-12 students to imagine solutions for the problems around them by choosing a current technology, researching it and presenting what the solution might look like in 20 years. More than 5,000 teams compete each year, representing 15,000 students from the U.S. and Canada.

Winning projects ranged from a magnesium-infused bulletproof vest to an edible water bottle. Members of

the four first place ExploraVision national winning teams each received a \$10,000 U.S. Series EE Savings Bond (at maturity). Members of the second place national winning teams each received a \$5,000 U.S. Series EE Savings Bond (at maturity). Canadian winners received bonds purchased for the equivalent issue price in Canadian dollars.

TOSHIBA/NSTA EXPLORAVISION

Savings bonds and prizes, including Toshiba technology awarded to students and educators from Canada and U.S.

24
YEARS

\$6
MILLION**

3,500
NATIONAL & REGIONAL
WINNERS**

* National Science Teachers Association
**Approximately





TOMODACHI TOSHIBA SCIENCE AND TECHNOLOGY LEADERSHIP ACADEMY

A hands-on STEM exchange leadership program for students and educators from both Japan and the U.S.

3 YEARS | **\$750,000** THOUSAND* 

*Approximately

TOMODACHI Toshiba Science & Technology Leadership Academy helps high school students develop into future technology leaders.

The program pairs students with teachers for a week-long, cross-cultural STEM exchange leadership program. The goal is to foster closer ties between American and Japanese participants, nurture STEM literacy and inspire the use of science and technology to address some of the world's most complex issues.

The Academy links the TOMODACHI Initiative's roots in disaster recovery to Toshiba's founding commitment to technological innovation, and passion for science and technology education. It is part of Toshiba's support for the TOMODACHI Initiative, a public-private partnership born out of support for Japan's recovery from the Great East Japan Earthquake. The Initiative invests in the next generation of Japanese and American leaders through educational and cultural exchanges, as well as through leadership programs.



TOSHIBA AMERICA FOUNDATION

Grants for projects designed by teachers to enhance STEM instruction for students in grades K-12.

25
YEARS

\$12+
MILLION*

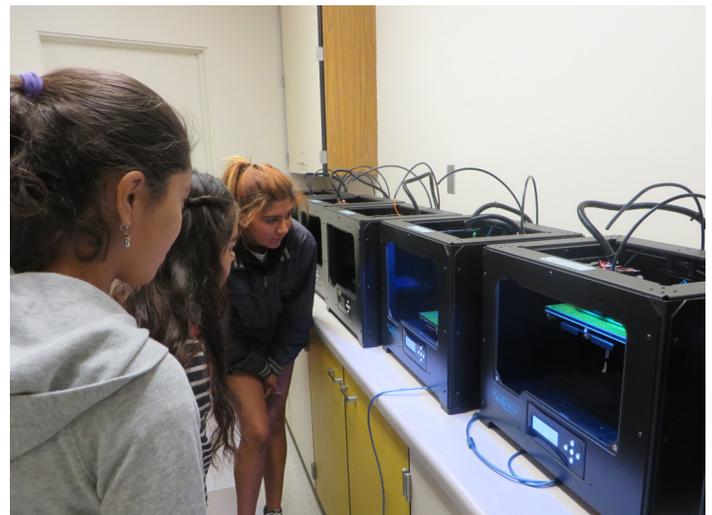
2,700
GRANTS*



Toshiba America Foundation is a non-profit organization supporting STEM education in the U.S.—and another example of how Toshiba is investing in our future by investing in our children.

TAF supports quality STEM projects by providing funds for teachers to enhance classroom instruction for students in grades K-12. Over the past 25 years, Toshiba has awarded over \$12 million* and approximately 2,700 grants through TAF.

This year, a “STEM the Future with 3D Printing” project at Washington Middle School in La Habra, CA was awarded a TAF grant. During this year-long project, students are taught engineering practices and will learn how to apply their math and science knowledge using advanced 3D printing technology while solving problems with CAD software. The courses introduce students to reverse engineering and technically intense graphic design, which leads them to higher levels of critical thinking and problem solving.



*Approximately

Supply Chain

MANAGEMENT

Toshiba's CSR goals regarding supply chain management are contributing to solving social issues in our supply chain through appropriate procurement transactions. Toshiba Group ensure that its suppliers are also committed to improving working conditions and reducing their environmental impact through a number of policies and actions.

1 Notification and consent

We are committed to ensuring all suppliers are fully notified of the Toshiba Group Procurement Policy*, and will continue to request that new suppliers consent to the Policy. Last year we obtained consent from 99% of our new suppliers. Our goal is 100%, and we are working hard to achieve that goal.

2 Monitoring and support

We will strengthen our measures to monitor and support the compliance of suppliers and their activities with the policy, as well as advise suppliers on how to improve.

3 Internal education

We will educate our procurement employees about important CSR issues, such as compliance and handling conflict minerals, so that they can instruct and support our suppliers.

4 Risk-based approach

In our efforts to fulfill our CSR throughout our supply chain, Toshiba takes a risk-based approach that gives importance to suppliers with whom we have a continuing business relationship, and that takes into account factors particular to the business sector and region.

* Toshiba Group Procurement Policy: <http://www.toshiba.co.jp/procure/index.htm>



TOSHIBA GROUP PROCUREMENT POLICY

Toshiba Group strives to build sound partnerships with suppliers through fair trade in compliance with all applicable laws and regulations.

We encourage that all our suppliers to understand and put into practice the Toshiba Group Procurement Policy.

In addition to this Procurement Policy, we have set the Toshiba Group Green Procurement Guidelines* in order to address environmental issues and the Toshiba Group Conflict Mineral Policy in order to address conflict minerals. We also have the Toshiba Group Standards of Conduct for suppliers are encouraged to respect basic human rights and to establish safe and clean working environment.

Our corporate policy is to fulfill our CSR responsibilities through fair trade and compliance with laws, regulations and social norms, as well as to build relationships of mutual understanding and trust together with our suppliers.

TOSHIBA GROUP CONFLICT MINERAL POLICY

We are developing and implementing a policy prohibiting use of tin, coltan, wolframite, tantalum, tungsten** and gold, whose extraction or trade supports conflict in the Democratic Republic of Congo or adjoining countries, and/or contributes to inhumane treatment, including human trafficking, slavery, forced labor, child labor, torture and war crimes in the region. We request our suppliers to cooperate with us in our efforts to assure procurement of non-conflict minerals in accordance with the Toshiba Group Conflict Mineral Policy***.

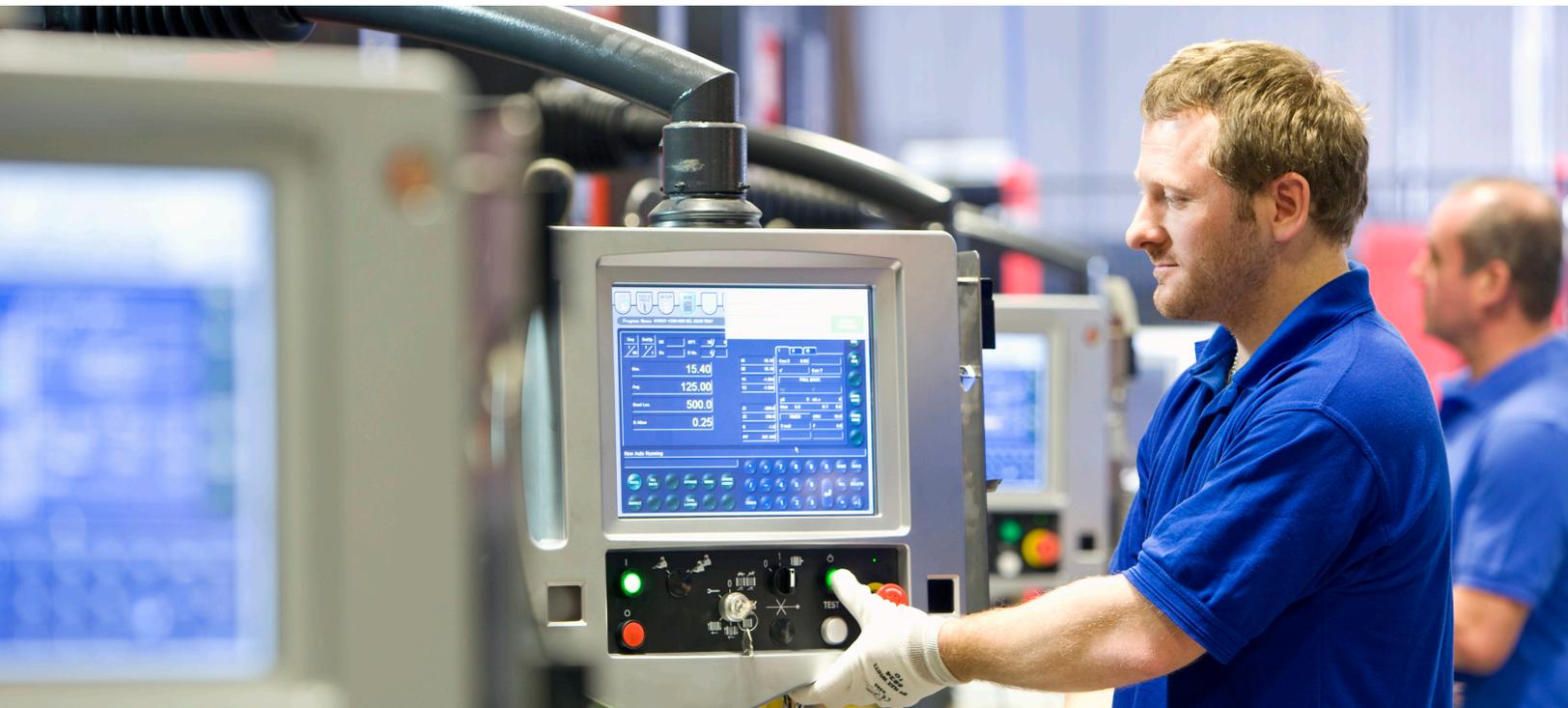
* **Toshiba Group Green Procurement Guidelines:**
<https://www.toshiba.co.jp/procure/en/green/index.htm>

** Derivatives of cassiterite, coltan and wolframite

*** **Toshiba Group Conflict Mineral Policy:**
http://www.toshiba.co.jp/csr/en/performance/social/procure.htm#conflict_minerals_1

RESPECT FOR Human Rights

Toshiba Group's Corporate Philosophy emphasizes “Respect for People.” We have declared that we will respect the rights of all stakeholders. We comply with universal principles regarding human rights and labor practices worldwide, including the Universal Declaration of Human Rights, and respect human rights through sound business activities. Toshiba also has a comprehensive framework of policies, standards, tracking and reporting to ensure that we respect human rights.



These actions comply with all applicable laws and regulations including the UK Modern Slavery Act 2015, and are comprised of the following major components:

We comply with universal principles regarding human rights and labor practices worldwide through policies such as below:

1 Standards of Conduct (SOC): Human Rights

In addition to complying with laws and regulations, the Standards of Conduct (SOC) stipulates respect for basic human rights and opposes child labor and forced labor.

2 Procurement policy: Consideration To Human Rights

This policy for our suppliers contains a clear prohibition on forced labor (including slave labor) and human trafficking.

3 Conflict mineral policy

Prohibits the use of raw materials (tin, tantalum, tungsten and gold) mined in the Democratic Republic of Congo and neighboring countries that violate human rights.

Framework for respecting human rights

At Toshiba, the Human Rights Enlightenment Committee leads our efforts to promote human rights awareness, while our Business and Human Rights Center serves as the point of contact on human rights issues for all Toshiba Group companies.

Identification and monitoring of human rights risks

We continuously investigate potential human rights risks in our business activities through reviews based on ISO 26000, the international standard providing guidelines for corporate social responsibility (CSR).

Training

Training on the Standards of Conduct is provided to employees Group-wide as the guiding principles for our daily business activities. We hold workshops on business and human rights at various locations with support from BSR (Business for Social Responsibility), a non-profit organization that promotes CSR.

Whistleblower system and consulting service

We receive internal reports and consultations concerning human rights through various points of contact, including our Risk Hotline, Audit Committee Hotline and Clean Partner Line.

OCCUPATIONAL Health & Safety

Toshiba is committed to providing a safe and healthful environment for its employees and visitors. We ensure that appropriate controls and contingencies exist to address unforeseen events and reduce the risk of harm.

We further recognize an obligation to demonstrate health and safety leadership by maintaining the highest standards at our facilities, offices and sites. Toshiba continuously strives to improve our safety performance by adhering to the following policy objectives:

- Developing and improving programs and procedures to ensure compliance with all applicable laws and regulations.
- Ensuring that personnel are properly trained and provided with appropriate safety and emergency equipment.
- Taking appropriate action to minimize hazards or change conditions that endanger health, safety, or the environment.
- Monitoring our progress through periodic evaluations.

TOSHIBA STANDARDS OF CONDUCT On Workplace Environment

1 Toshiba Group Companies

- Develop a working environment where employees may perform their duties creatively and efficiently so that they may achieve a work/life balance; and
- Endeavor to ensure a safe and comfortable working environment for employees

Toshiba Group Directors and

2 Employees

- Cultivate a workplace environment that encourages the development of open-minded, cooperative and orderly work activities; and
- Maintain safety, cleanliness and good order in the workplace, endeavor to prevent industrial accidents and try to maintain good health.



Workplace Environment

Toshiba aims to provide a work environment where employees can create value and raise productivity while being free from risks and concerns. In FY2015, all Toshiba manufacturing companies in Japan have acquired OHSAS 18001 certification.

While upholding Occupational Health and Safety (OHS) as one of our top priorities, we will continue to advance improvements to working environments, such as safety measures for equipment, and promote risk mitigation based on risk assessments, in order to build a safe and comfortable work environment.

Policy on OHS

The Toshiba Group OHS Management Policy was established in April 2004 in response to the declaration of commitment to OHS by the top management with a goal of all employees sharing the commitment.

Raising Awareness and Education on OHS

Toshiba Group continues to run programs that teach employees information and skills about health management, in programs such as factory line training for management, and the self-care education for all employees.

BEST PRACTICE SPOTLIGHT

Safety Awareness and Empowerment



To help bring renewed focus to this goal, Toshiba America Energy Systems (TAES) is rolling out Safety360, which introduces the concept of 60/60/360.

Every 60 minutes, employees are encouraged to take 60 seconds to perform a 360, fully scanning their work area to identify any potential safety risks to themselves or colleagues. This type of situational awareness is designed to help avoid incidents and ensure a safe work environment for all employees. Another element of the Safety360 campaign is personal choice. We are asking employees to make a conscious effort to keep safety a priority at all times – at work, at home, and everywhere in between.

GRI INDEX

This report contains Standard Disclosures from the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines and is aligned with the GRI G4 Guidelines. Toshiba did not seek external assurance for this report.

References: Americas Sustainability Report (ASR); Corporate Profile (CP): <http://www.toshiba.co.jp/worldwide/about/corporateprofile.pdf>; Toshiba Corporation CSR (CSR): <http://www.toshiba.co.jp/csr/en/index.htm>; Environmental Report (ENV) <http://www.toshiba.co.jp/env/en/index.htm>.

STANDARD DISCLOSURE	DESCRIPTION	CROSS-REFERENCE/DIRECT ANSWER AS OF 11/21/2016
STRATEGY AND ANALYSIS		
G4-1	Statement from the most senior decision-maker of the organization.	ASR: Pg. 4, 5; CP: Pg. 3
G4-2	Key impacts, risks, & opportunities.	ASR: Pg. 4, 5; CSR: http://www.toshiba.co.jp/csr/en/policy/message.htm
ORGANIZATIONAL PROFILE		
G4-3	Name of the organization.	ASR: inside cover
G4-4	Primary brands, products and services	ASR: inside cover, Pg. 1; CP: Pgs. 7-10
G4-5	Location of the organization's headquarters.	ASR: Back Cover; CP: Pg. 5
G4-6	Number of countries where the organization operates, and names of countries where either the organization has significant operations or that are relevant to the sustainability topics covered in the report.	ASR: Pg.1; CP: Pg. 6, 17, 18
G4-7	Nature of ownership and legal form.	ASR: inside cover; CP: Pg. 5
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	ASR: inside cover; CP: Pg. 6, 17, 18
G4-9	Scale of the organization.	ASR: Pg.1 CP: Pg. 6
G4-10	Total number of employees by employment contract and gender. Total number of permanent employees by employment type and gender. Total workforce by employees and supervised workers and by gender. Total workforce by region and gender. Report whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed or contractors, report significant variations in employment numbers.	ASR: Pg.1 CP: Pg. 6
G4-11	Percentage of total employees covered by collective bargaining agreements.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/employment.htm
G4-12	Describe the organization's supply chain.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/procure.htm
G4-13	Significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain.	ASR: Pg. 4; CP: Pg. 3
G4-14	Report whether and how the precautionary approach or principle is addressed by the organization.	CSR: http://www.toshiba.co.jp/csr/en/performance/governance/index.htm
G4-15	List externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	ASR: Pgs. 2, 18, 19, 21; CP: Pg. 1
G4-16	List memberships of associations and advocacy organizations in which the organization: 1)Holds a position on the governance body 2)Participates in projects or committees 3)Provides substantive funding beyond routine membership dues 4)Views membership as strategic.	ASR: Pgs. 2, 18, 21 CSR: http://www.toshiba.co.jp/csr/en/policy/organization.htm
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES		
G4-17	Entities included in the organization's consolidated financial statements or equivalent document and note any that are not covered in the report.	ASR: inside cover
G4-18	Process for defining the report content and the Aspect Boundaries. b. Explain how the organization has implemented the Reporting Principles for Defining Report Content.	ASR: inside cover, Pg. 3; Phase 1: Developed a scorecard with all G4 aspects (Economic, Environmental, Social) along with requested feedback on 2014 ASR Report. Phase 2: Evaluated aspects based on feedback provided by stakeholders. Ranked as low, medium or high priority. Phase 3: Identification and testing of material aspects Phase 4: Establishment of KPIs Phase 5: KPI review and dialogue between CSR and Environmental Departments. ASR: See G4-18 above
G4-19	List all the material Aspects identified in the process for defining report content.	ASR: Pg. 3
G4-20	For each material Aspect, report the Aspect Boundary within the organization: Report whether the Aspect is material within the organization. If the aspect is material for all entities within the organization and any limitations regarding the aspect boundary within the organization.	ASR: Pg. 3
G4-21	For each material Aspect, report the Aspect Boundary outside the organization. Identify the entities, groups of entities or elements for which the Aspect is material. In addition, describe the geographical location where the Aspect is material for the entities identified. Report any specific limitation regarding the Aspect Boundary outside the organization.	www.toshiba.co.jp/env/en/communication/report2.htm
G4-22	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements.	ASR: There have been no restatements in this report.
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	ASR: There have been no changes in this report.
STAKEHOLDER ENGAGEMENT		
G4-24	Provide a list of stakeholder groups engaged by the organization.	ASR: Representatives from Toshiba America's Businesses as listed on inside cover; CSR: http://www.toshiba.co.jp/csr/en/engagement/dialog/index.htm
G4-25	Report the basis for identification and selection of stakeholders with whom to engage.	ASR: Pgs. 3, 16, 17; CSR: Pgs. 171-179
G4-26	Approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	ASR: Ongoing. Annual as part of the report preparation internal stakeholders provided feedback on the 2015 report and responded to a series of questionnaires ranking material aspects as well as feedback from previous reports. CSR: http://www.toshiba.co.jp/csr/en/engagement/dialog/history_dialog.htm
G4-27	Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	ASR: See G4-18 above; CSR: http://www.toshiba.co.jp/csr/en/engagement/dialog/index.htm
REPORT PROFILE		
G4-28	Reporting period.	ASR: inside cover
G4-29	Date of most recent previous report.	Americas Sustainability Report 2015 for FY 2014
G4-30	Reporting cycle.	ASR: inside cover
G4-31	Contact point for questions regarding the report or its contents.	ASR: Back Cover
G4-32	GRI Content Index for the chosen option.	ASR: Inside Cover, Pg. 24, 25. This report contains Standard Disclosures from the GRI Sustainability Reporting Guidelines. This report was not assured by a 3rd Party
G4-33	Policy and current practice with regard to seeking external assurance for the report.	ASR was not assured by a 3rd Party
GOVERNANCE		
G4-34	Governance structure of the organization, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	ASR: Pg. 7; CSR: http://www.toshiba.co.jp/csr/en/performance/governance/index.htm
ETHICS AND INTEGRITY		
G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	ASR: Pg. 7, 21; CSR: http://www.toshiba.co.jp/csr/en/performance/governance/compliance.htm
SPECIFIC STANDARD DISCLOSURES:		
ECONOMIC: ECONOMIC PERFORMANCE		
G4-EC1	Direct economic value generated and distributed	ASR: Pg. 1; CP: Pg. 6
G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	ASR: Pgs. 10, 11
G4-EC3	Coverage of the organization's defined benefit plan Obligations.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/employment.htm
ENVIRONMENTAL: ENERGY		
G4-EN3	Energy consumption within the organization.	ASR: Pgs. 13 CSR: http://www.toshiba.co.jp/env/en/index.htm
G4-EN4	Energy consumption outside of the organization.	CSR: http://www.toshiba.co.jp/env/en/index.htm
G4-EN5	Energy intensity.	CSR: http://www.toshiba.co.jp/env/en/index.htm

2016 AMERICAS SUSTAINABILITY REPORT

STANDARD DISCLOSURE	DESCRIPTION	CROSS-REFERENCE/DIRECT ANSWER AS OF 11/21/2016
G4-EN6	Reduction of energy consumption.	ASR: Pg.13
G4-EN7	Reductions in energy requirements of products and services.	ENV: http://www.toshiba.co.jp/env/en/index.htm
ENVIRONMENTAL: WATER		
G4-EN8	Total water withdrawal by source.	ASR: Pg.12
G4-EN9	Water sources significantly affected by withdrawal of water.	ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN10	Percentage and total volume of water recycled and reused.	ENV: http://www.toshiba.co.jp/env/en/index.htm
ENVIRONMENTAL: EMISSIONS		
G4-EN15	Direct greenhouse gas (GHG) emissions (scope 1).	ASR: Pa.13
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (scope 2).	ASR: Pg.13
G4-EN17	Other indirect greenhouse gas (GHG) emissions (scope 3).	ASR: Pg.13
G4-EN18	Greenhouse gas (GHG) emissions intensity.	ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN19	Reduction of greenhouse gas (GHG) emissions.	ASR: Pg.13
G4-EN20	Emissions of ozone-depleting substances (ODS).	ASR: Pg.13
G4-EN21	NOx, SOx, and other significant air emissions.	ENV: http://www.toshiba.co.jp/env/en/index.htm
ENVIRONMENTAL: EFFLUENTS AND WASTE		
G4-EN22	Total water discharge by quality and destination.	ASR: Pg.12 ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN23	Total weight of waste by type and disposal method.	ASR: Pg.12
G4-EN24	Total number and volume of significant spills.	ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN25	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention.	ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN26	Identify, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff.	ENV: http://www.toshiba.co.jp/env/en/index.htm
ENVIRONMENTAL: COMPLIANCE		
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	ENV: http://www.toshiba.co.jp/env/en/index.htm
ENVIRONMENTAL: PRODUCTS AND SERVICES		
G4-EN27	Extent of impact mitigation of environmental impacts of products and services.	ENV: http://www.toshiba.co.jp/env/en/index.htm
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category.	ASR: Pg. 12 ENV: http://www.toshiba.co.jp/env/en/index.htm
SOCIAL: LABOR PRACTICES AND DECENT WORK—EMPLOYMENT		
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region.	-
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part time employees, by significant locations of operation.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/employment.htm
G4-LA3	Return to work and retention rates after parental leave, by gender	CSR: http://www.toshiba.co.jp/csr/en/performance/social/employment.htm
SOCIAL: LABOR PRACTICES AND DECENT WORK—LABOR/MANAGEMENT RELATIONS		
G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	-
SOCIAL: LABOR PRACTICES AND DECENT WORK—OCCUPATIONAL HEALTH AND SAFETY		
G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	ASR: Pg. 22; CSR: http://www.toshiba.co.jp/csr/en/performance/social/safety.htm
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender.	ASR: Pg. 22; CSR: http://www.toshiba.co.jp/csr/en/performance/social/safety.htm
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	CSR: http://www.toshiba.co.jp/csr/en/performance/social/safety.htm
G4-LA8	Health and safety topics covered in formal agreements with trade unions.	ASR: Pg. 22; CSR: http://www.toshiba.co.jp/csr/en/performance/social/safety.htm
SOCIAL: LABOR PRACTICES AND DECENT WORK—TRAINING AND EDUCATION		
G4-LA9	Average hours of training per year per employee by gender, and by employee category.	-
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	ASR: Pg.22; CSR: http://www.toshiba.co.jp/csr/en/performance/social/hrd.htm
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category.	-
SOCIAL: LABOR PRACTICES AND DECENT WORK—DIVERSITY AND EQUAL OPPORTUNITY		
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/diversity.htm
SOCIAL: HUMAN RIGHTS—NON-DISCRIMINATION		
G4-HR3	Total number of incidents of discrimination and corrective actions taken	-
SOCIAL: HUMAN RIGHTS—CHILD LABOR		
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/procure.htm
SOCIAL: HUMAN RIGHTS—SECURITY PRACTICES		
G4-HR7	Percentage of security personnel trained in the organization's human rights policies or procedures that are relevant to operations.	-
SOCIAL: SOCIETY—LOCAL COMMUNITIES		
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	ASR: Pgs. 14 -17; CSR: http://www.toshiba.co.jp/csr/en/performance/social/development.htm
G4-SO2	Operations with significant actual and potential negative impacts on local communities.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/development.htm
SOCIAL: SOCIETY—ANTI-CORRUPTION		
G4-SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified.	ASR: Pg. 21; CSR: http://www.toshiba.co.jp/csr/en/performance/governance/index.htm
G4-SO4	Communication and training on anti-corruption policies and procedures.	ASR: Pg. 21; CSR: http://www.toshiba.co.jp/csr/en/performance/governance/index.htm
SOCIAL: SOCIETY—COMPLIANCE		
G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	CSR: http://www.toshiba.co.jp/csr/en/index.htm
SOCIAL: PRODUCT RESPONSIBILITY—CUSTOMER HEALTH AND SAFETY		
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	CSR: http://www.toshiba.co.jp/csr/en/index.htm
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes.	CSR: http://www.toshiba.co.jp/csr/en/index.htm
SOCIAL: PRODUCT RESPONSIBILITY—PRODUCT AND SERVICE LABELING		
G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements.	CSR: http://www.toshiba.co.jp/csr/en/index.htm
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	CSR: http://www.toshiba.co.jp/csr/en/index.htm
SOCIAL: PRODUCT RESPONSIBILITY—MARKETING COMMUNICATIONS		
G4-PR5	Sale of banned or disputed products	CSR: http://www.toshiba.co.jp/csr/en/index.htm
G4-PR6	Number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	CSR: http://www.toshiba.co.jp/csr/en/index.htm
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	CSR: http://www.toshiba.co.jp/csr/en/index.htm
SOCIAL: PRODUCT RESPONSIBILITY—CUSTOMER PRIVACY		
G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	CSR: http://www.toshiba.co.jp/csr/en/performance/social/cs.htm
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	CSR: http://www.toshiba.co.jp/csr/en/index.htm

CONTACTS:

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General CSR inquiries related to Toshiba Group—www.toshiba.co.jp/csr/en/contact/

This Sustainability/CSR/Environmental Report is available on Toshiba websites:

TOSHIBA AMERICAS: www.toshiba.com/csr/social.jsp

TOSHIBA WORLDWIDE: www.toshiba.co.jp/csr/en

TOSHIBA ENVIRONMENTAL: www.toshiba.co.jp/env/en

For an overview of Toshiba's sustainability performance, visit these Toshiba global reports:

CSR REPORT: www.toshiba.co.jp/csr/en/report/index.htm

ANNUAL REPORT: www.toshiba.co.jp/about/ir/en/finance/index.htm

ENVIRONMENTAL REPORT: www.toshiba.co.jp/env/en/report/index.htm

CORPORATE WEBSITE: www.toshiba.co.jp/worldwide/index.html

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On the cover: Toshiba Turbine

TOSHIBA

Leading Innovation >>>

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